

Vastnet Faster Fibre Upgrade Offer

This document sets out terms applicable to the Vastnet Faster Fibre Upgrade Offer and should be read in addition to the Vastnet general terms of service and the Vastnet nbn™ Enterprise Ethernet service description.

1. Availability

- a. The Offer period commences on February 1, 2021 and concludes at 12:00PM AEDT on Wednesday 30 June, 2021.
- b. The Offer cannot be applied retrospectively.
- c. Vastnet reserves the right to remove or vary the Offer at any time.

2. Eligibility

- a. The Offer applies to orders for new nbn™ Enterprise Ethernet services, including:
 - i. Low and High Class of Service (CoS) configurations
 - ii. 12, 24, and 36 month Subscription Terms.
- b. The Offer is limited to a maximum of 10 eligible services per customer.
- c. The Offer cannot be used in conjunction with any other Vastnet Offer unless otherwise stated.

3. Exclusions

- a. The Offer excludes locations where a nbn™ Ethernet TC2 service or nbn™ Enterprise Ethernet service has been active between September 1, 2020 and June 30, 2021.
- b. The Offer does not apply to upgrades of existing nbn™ Enterprise Ethernet services.
- c. The Offer does not apply to services with a commissioning date after August 31, 2021.

4. Redemption

- a. The Offer will be redeemed as a one-off credit applied to the customer's Vastnet account within 60 days of the eligible service commissioning date, or upon receipt by Vastnet of the equivalent sales incentive payment from nbn Co.
- b. The Offer value is determined by the bandwidth capacity of the eligible service:
 - i. 50/50Mbps – 250/250 Mbps inclusive - \$600
 - ii. 300/300Mbps – 1000/1000 Mbps inclusive - \$1,000
- c. The Offer cannot be transferred to another person or account.
- d. The Offer cannot be redeemed for cash.
- e. The full value of a credit applied to any service that is downgraded to a lower bandwidth capacity or disconnected within 90 days of the service commissioning date will be clawed back by Vastnet.